

Practical Plan

Branch: Computer Engineering

Semester: VIII

Year: 2022-23

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|---|--------------------------|
| Course Title: Social Media Analytics lab (CSDL8023) | SEE: 2 Hours – Practical |
| Total Contact Hours: 20 Hours | |
| Practical Plan Author: Prof. Ankita Amburle | Date: |
| Checked By: | Date: |

Prerequisites: knowledge of Python

Course Outcomes (CO):

On successful completion of course learner will be able to:

- CSDL8023.1: Explain the characteristics and types of social media networks.
- CSDC8023.2: Use social media analytics tools for business
- CSDC8023.3: Collect, monitor , store and track social media data
- CSDC8023.4: Analyze and visualize social media data from multiple platforms
- CSDC8023.5: Design and develop content and structure based social media analytics models
- CSDC8023.6: Design and implement social media analytics applications for business.

| List of Experiments | | |
|---------------------|--|-------------------------|
| Sr. | Lab Experiment Name | CO |
| 1. | Study various - i) Social Media platforms (Facebook, twitter, YouTube etc) ii) Social Media analytics tools (Facebook insights, google analytics netlytic etc) iii) Social Media Analytics techniques and engagement metrics (page level, post level, member level) iv) Applications of Social media analytics for business. e.g. Google Analytics https://marketingplatform.google.com/about/analytics/ https://netlytic.org | CSDL8023 .1 |
| 2. | Data Collection-Select the social media platforms of your choice (Twitter, Facebook, LinkedIn, YouTube, Web blogs etc) ,connect to and capture social media data for business (scraping, crawling, parsing). | CSDL8023 .1,CSDL8023 .2 |
| 3. | Data Cleaning and Storage- Preprocess, filter and store social media data for business (Using Python, MongoDB, R, etc). | CSDL8023 .3 |
| 4. | Exploratory Data Analysis and visualization of Social Media Data for business. | CSDL8023 .4 |
| 5. | Develop Content (text, emoticons, image, audio, video) based social media analytics model for business. (e.g. Content Based Analysis :Topic , Issue ,Trend, sentiment/opinion analysis, audio, video, image analytics) | CSDL8023 .4 |
| 6 | Develop Structure based social media analytics model for any business. (e.g. Structure Based Models -community detection, influence analysis) | CSDL8023 .5 |
| 7. | Develop a dashboard and reporting tool based on real time social media data. | CSDL8023 .5 |
| 8. | Design the creative content for promotion of your business on social media | CSDL8023 .5,CSDL8023 .4 |
| 9. | Analyze competitor activities using social media data. | CSDL8023 .6 |

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|-----|---|-------------|
| 10. | Develop social media text analytics models for improving existing product/ service by analyzing customer's reviews/comments | CSDL8023 .6 |
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CO-PO Mapping: (BL – Blooms Taxonomy, C – Competency, PI – Performance Indicator)

| CO | BL | C | PI | PO | Mapping |
|------------|------|-----|-------|-----|---------|
| CSDL8023.1 | 2 | 2.4 | 2.4.2 | PO2 | 2 |
| | | 5.2 | 5.2.1 | PO5 | 1 |
| CSDL8023.2 | 2, 3 | 4.3 | 4.3.1 | PO4 | 3 |
| | | | 4.3.3 | | 3 |
| | | 5.1 | 5.1.2 | PO5 | 1 |
| | | 5.3 | 5.3.2 | | 2 |
| | | 6.1 | 6.1.1 | PO6 | 1 |
| CSDL8023.3 | 2,4 | 3.2 | 3.2.1 | PO3 | 1 |
| | | | 3.2.3 | | 2 |
| | | 5.3 | 5.3.1 | PO5 | 2 |
| CSDL8023.4 | 4,6 | 2.4 | 2.4.2 | PO2 | 2 |
| | | 5.2 | 5.2.2 | PO5 | 1 |
| | | 6.1 | 6.1.1 | PO6 | 1 |
| CSDL8023.5 | 6 | 4.3 | 4.3.1 | PO4 | 1 |
| | | | 4.3.3 | | 3 |
| | | 5.1 | 5.1.2 | PO5 | 1 |
| CSDL8023.6 | 2,6 | 4.3 | 4.3.3 | PO4 | 3 |
| | | 5.2 | 5.2.2 | PO5 | 2 |
| | | 5.3 | 5.3.2 | PO5 | 3 |

| | PO1 | PO2 | PO3 | PO4 | PO5 | PO6 | PO7 | PO8 | PO9 | PO10 | PO11 | PO12 |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|------|------|------|
| CSDL8023.1 | | 2 | | | 1 | | | | | | | |
| CSDL8023.2 | | | | 3 | 2 | 1 | | | | | | |
| CSDL8023.3 | | | 2 | | 2 | | | | | | | |
| CSDL8023.4 | | 2 | | | 1 | 1 | | | | | | |
| CSDL8023.5 | | | | 3 | 1 | | | | | | | |
| CSDL8023.6 | | | | 3 | 3 | | | | | | | |

CO-PSO Mapping:

| CO | BL | C | PI | PO | Mapping |
|------------|-----|-----|-------|------|---------|
| CSDL8023.2 | 2,3 | 1.4 | 1.4.1 | PSO1 | 1 |
| CSDL8023.3 | 2,4 | 1.3 | 1.3.3 | PSO1 | 1 |
| CSDL8023.4 | 4,6 | 1.4 | 1.4.2 | PSO1 | 1 |
| CSDL8023.5 | 6 | 1.3 | 1.3.1 | PSO1 | 1 |
| CSDL8023.6 | 2,6 | 1.4 | 1.4.2 | PSO1 | 1 |

| | PSO1 | PSO2 |
|------------|------|------|
| CSDL8023.1 | - | - |
| CSDL8023.2 | 1 | - |
| CSDL8023.3 | 1 | - |
| CSDL8023.4 | 1 | - |
| CSDL8023.5 | 1 | - |
| CSDL8023.6 | 1 | - |

CO Measurement Weightages for Tools:

| Course Outcomes | Direct Methods (80%) | | | | Indirect Method (20%) |
|------------------------|-----------------------------|--------------------------------|---------|-------------------|------------------------------|
| | Lab Performance | Assignments/Post Lab Questions | Quizzes | End Sem Exam (TW) | Course exit survey |
| CSDL8023.1 | 30% | 10% | 10% | 50% | 100% |
| CSDL8023.2 | 30% | 10% | 10% | 50% | 100% |
| CSDL8023.3 | 30% | 10% | 10% | 50% | 100% |
| CSDL8023.4 | 30% | 10% | 10% | 50% | 100% |
| CSDL8023.5 | 30% | 10% | 10% | 50% | 100% |
| CSDL8023.6 | 30% | 10% | 10% | 50% | 100% |

Attainment:

CSDL8023.1:

Direct Method

$$A_{\text{CSDL8023.1D}} = 0.3 * \text{Lab Performance} + 0.1 * \text{Assignment/Post Lab} + 0.1 * \text{Quizzes} + 0.6 * \text{SEE_TW}$$

Final Attainment:

$$A_{\text{CSDL8023.1}} = 0.8 * A_{\text{CSDL8023.1D}} + 0.2 * A_{\text{CSDL8023.1I}}$$

CO CSDL8023.2:

Direct Method

$$A_{\text{CSDL8023.2D}} = 0.3 * \text{Lab Performance} + 0.1 * \text{Assignment/Post Lab} + 0.1 * \text{Quizzes} + 0.6 * \text{SEE_TW}$$

Final Attainment:

$$A_{\text{CSDL8023.2}} = 0.8 * A_{\text{CSDL8023.2D}} + 0.2 * A_{\text{CSDL8023.2I}}$$

CO CSDL8023.3:

Direct Method

$$A_{\text{CSDL8023.3D}} = 0.3 * \text{Lab Performance} + 0.1 * \text{Assignment/Post Lab} + 0.1 * \text{Quizzes} + 0.6 * \text{SEE_TW}$$

Final Attainment:

$$A_{\text{CSDL8023.3}} = 0.8 * A_{\text{CSDL8023.3D}} + 0.2 * A_{\text{CSDL8023.3I}}$$

CO CSDL8023.4:

Direct Method

$$A_{\text{CSDL8023.4D}} = 0.3 * \text{Lab Performance} + 0.1 * \text{Assignment/Post Lab} + 0.1 * \text{Quizzes} + 0.6 * \text{SEE_TW}$$

Final Attainment:

$$A_{\text{CSDL8023.4}} = 0.8 * A_{\text{CSDL8023.4D}} + 0.2 * A_{\text{CSDL8023.4I}}$$

CO CSDL8023.5:

Direct Method

$$A_{\text{CSDL8023.5D}} = 0.3 * \text{Lab Performance} + 0.1 * \text{Assignment/Post Lab} + 0.1 * \text{Quizzes} + 0.6 * \text{SEE_TW}$$

Final Attainment:

$$A_{\text{CSDL8023.5}} = 0.8 * A_{\text{CSDL8023.5D}} + 0.2 * A_{\text{CSDL8023.5I}}$$

CO CSDL8023.6:

Direct Method

$$A_{\text{CSDL8023.6D}} = 0.3 * \text{Lab Performance} + 0.1 * \text{Assignment/Post Lab} + 0.1 * \text{Quizzes} + 0.6 * \text{SEE_TW}$$

Final Attainment:

$$A_{\text{CSDL8023.6}} = 0.8 * A_{\text{CSDL8023.6D}} + 0.2 * A_{\text{CSDL8023.6I}}$$

Resources:

1. <https://blog.hootsuite.com/social-media-analytics/>
2. <https://app.powerbi.com/>

Practical Session Plan

| <i>Batch</i> | <i>Dates</i> | | <i>Remarks</i> |
|---|----------------|---------------|----------------|
| | <i>Planned</i> | <i>Actual</i> | |
| Experiment No. 1 Study various - i) Social Media platforms (Facebook, twitter, YouTube etc) ii) Social Media analytics tools (Facebook insights, google analytics netlytic etc) iii) Social Media Analytics techniques and engagement metrics (page level, post level, member level) iv) Applications of Social media analytics for business. | | | |
| A | 24/01/2023 | 24/01/2023 | |
| B | 23/01/2023 | 23/01/2023 | |
| C | 27/01/2023 | 27/01/2023 | |
| D | 27/01/2023 | 27/01/2023 | |
| Experiment No. 2 Data Collection-Select the social media platforms of your choice (Twitter, Facebook, LinkedIn, YouTube, Web blogs etc) ,connect to and capture social media data for business (scraping, crawling, parsing). | | | |
| A | 01/02/2023 | 01/02/2023 | |
| B | 31/01/2023 | 31/01/2023 | |
| C | 3/02/2023 | 3/02/2023 | |
| D | 2/02/2023 | 2/02/2023 | |
| Experiment No. 3 Data Cleaning and Storage- Preprocess, filter and store social media data for business (Using Python, MongoDB, R, etc). | | | |
| A | 08/02/2023 | 08/02/2023 | |
| B | 07/02/2023 | 07/02/2023 | |
| C | 10/02/2023 | 10/02/2023 | |
| D | 9/02/2023 | 9/02/2023 | |
| Experiment No. 4 Exploratory Data Analysis and visualization of Social Media Data for business. | | | |
| A | 15/02/2023 | 15/02/2023 | |
| B | 14/02/2023 | 14/02/2023 | |
| C | 17/02/2023 | 17/02/2023 | |
| D | 16/02/2023 | 16/02/2023 | |
| Experiment No. 5 Develop Content (text, emoticons, image, audio, video) based social media analytics model for business. (e.g. Content Based Analysis :Topic , Issue ,Trend, sentiment/opinion analysis, audio, video, image | | | |
| A | 22/02/2023 | 22/02/2023 | |
| B | 21/02/2023 | 21/02/2023 | |
| C | 24/02/2023 | 24/02/2023 | |
| D | 23/02/2023 | 23/02/2023 | |
| Experiment No. 6 Develop Structure based social media analytics model for any business. (e.g. Structure Based Models - community detection, influence analysis) | | | |

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|---|------------|------------|--|
| A | 08/03/2023 | 08/03/2023 | |
| B | 14/03/2023 | 14/03/2023 | |
| C | 10/03/2023 | 10/03/2023 | |
| D | 9/03/2023 | 9/03/2023 | |
| Experiment No. 7 | | | |
| Develop a dashboard and reporting tool based on real time social media data. | | | |
| A | 15/03/2023 | 15/03/2023 | |
| B | 14/03/2023 | 14/03/2023 | |
| C | 17/03/2023 | 17/03/2023 | |
| D | 16/03/2023 | 16/03/2023 | |
| Experiment No. 8 | | | |
| Design the creative content for promotion of your business on social media | | | |
| A | 29/03/2023 | 29/03/2023 | |
| B | 28/03/2023 | 28/03/2023 | |
| C | 31/03/2023 | 31/03/2023 | |
| D | 23/03/2023 | 23/03/2023 | |
| Experiment No. 9 | | | |
| Analyze competitor activities using social media data. | | | |
| A | 05/04/2023 | 05/04/2023 | |
| B | 28/03/2023 | 28/03/2023 | |
| C | 6/04/2023 | 6/04/2023 | |
| D | 6/04/2023 | 6/04/2023 | |
| Experiment No. 10 | | | |
| Develop social media text analytics models for improving existing product/ service by analyzing customer's reviews/comments | | | |
| A | 12/04/2023 | 12/04/2023 | |
| B | 11/04/2023 | 11/04/2023 | |
| C | 13/04/2023 | 13/04/2023 | |
| D | 13/04/2023 | 13/04/2023 | |

Verified by:

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(Subject Expert)